

EXIT SURVEY
EAGLEROCK GOLF COURSE

The staff at Eaglerock Golf Course is continually looking for ways to improve our overall operation, and we are concerned with the future of our guests. Therefore, we are conducting this survey to gather information about our operation and to evaluate your future plans.

Please take a moment to answer the following questions. If more than one selection applies, please check the primary reason. Thank you for your time and cooperation.

NAME _____ EMAIL ADDRESS _____ DATE _____

1) How did you hear about Eaglerock Golf Course?

Friend Phone Book Billboard Internet Flyer Newspaper

2) What brought you to Eaglerock Golf Course:

Leisure Tournament: _____ Member Punch Pass
 Other (please explain)

3) How far away from Eaglerock to you live?

0-10 miles 11-25 miles 26+miles

4) What golf course do you usually play at?

5) What part of your event was enjoyable for you? (Check all that apply)

| | |
|---|--|
| <input type="checkbox"/> Registration | <input type="checkbox"/> Hearing the event announcements and rules |
| <input type="checkbox"/> Pro Shop Assistance | <input type="checkbox"/> Playing the course |
| <input type="checkbox"/> Bag Carriers | <input type="checkbox"/> Flag Prizes |
| <input type="checkbox"/> Finding your cart location | <input type="checkbox"/> Awards Banquet |
| <input type="checkbox"/> Beer Cart/Bar | <input type="checkbox"/> Catered Food |
| | <input type="checkbox"/> Others: Please Specify |

6) What part of your event was not enjoyable for you? (Check all that apply)

| | |
|---|--|
| <input type="checkbox"/> Registration | <input type="checkbox"/> Hearing the event announcements and rules |
| <input type="checkbox"/> Pro Shop Assistance | <input type="checkbox"/> Playing the course |
| <input type="checkbox"/> Bag Carriers | <input type="checkbox"/> Flag Prizes |
| <input type="checkbox"/> Finding your cart location | <input type="checkbox"/> Awards Banquet |
| <input type="checkbox"/> Beer Cart/Bar | <input type="checkbox"/> Catered Food |
| | <input type="checkbox"/> Others: Please Specify |

7) Was the staff at Eaglerock Golf Course considerate of your needs?

Yes No Too attentive

8) What areas of our course would you like to see improved?

9) What aspect of Eaglerock Golf Course have you most enjoyed?

10) Have you booked a tee time via our Internet Website?

Yes No

11) Would you be willing to pay higher green fees or pass fees if the increase was returned to the respective golf course to improve conditions? Yes No

Thank You!